# Report and Financial Statements for the year ended 31 March 2025

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Co-operative and Community Benefit Societies No 1692R (S) Scottish Charity No SC006878 Scottish Housing Regulator No HEP71

#### Bield Housing & Care Board, Directors and Advisers

#### Board:

Paul Edie (Chair) (appointed September 2023)

Margaret Moore (resigned December 2024) Robert Fernie (appointed September 2017)

William Smalley\* (appointed September 2015)

Katie Smart (appointed September 2024)

Isabel McGarvie (appointed September 2017)

Dougie Peters (resigned July 2024)

Graeme Russell (appointed September 2020)

Angus MacRae (appointed September 2023)

Frances Wood (Vice Chair)

Brian McLaren (appointed September 2023)

(appointed September 2023)

Derek Breingan (appointed September 2023)

David Leaf (appointed September 2023)

Gillian Merrett\* (appointed September 2024)

Company Secretary:	Debbie Collins			
Executive Management Team:				
Chief Executive	Director of Assets			
Dr. Lynne Douglas Prof.D.MPhil BSC	Drew Moore BSc(Hons),	MCIOB, MIAM		
(resigned October 2024)				
	Chief Operating Officer			
Debbie Collins, ACMA, CGMA	1	Debbie Collins, ACMA, CGMA		
(Appointed interim November 2024	1.	(March 2025)		
permanent March 2025)		Tracey Howatt CIHM		
	(from June 2025)	(from June 2025)		
Interim Director of Finance	Binnets a of Secretary of C			
Jim Aird		rganisational Development		
(Joined June 2024)	NIKKI KITCHIE BA, PGalp H	Nikki Ritchie BA, PGdip HRM, PGcert EL, MCIPD		
Bankers:	Solicitors:			
The Royal Bank of Scotland plc	T C Young	Harper Macleod		
36 St Andrew Square	Melrose House	65 Haymarket Terrace		
Edinburgh	69a George Street	Edinburgh		
EH2 2YB	Edinburgh	EH12 5HD		
	EH2 2JG			
External Auditors:	Internal Auditors:			
RSM UK Audit LLP	TIAA Ltd	Henderson Loggie LLP		
Third Floor	Artillery House	The Vision Building		
2 Semple Street	Fort Fareham	20 Greenmarket		
Edinburgh	Fareham	Dundee		
EH3 8BL	PO14 1AH	DD1 4QB		
	(to May 2024)	(From May 2024)		

<sup>\*</sup> Tenant of Bield

# Bield Housing & Care Operating and Financial Review

The Board presents its Operating and Financial Review and the audited financial statements for the year ended 31 March 2025. The Operating and Financial Review has been prepared in accordance with the ASB's Reporting Statement issued in January 2006 and is in line with the Housing SORP 2018 requirement to include a strategic report as part of this review.

#### **Overview of Business**

Bield Housing & Care ('Bield') is a charitable Registered Social Landlord (RSL) set up in 1971. Our primary objective remains to improve the quality of life of older people by offering a diverse range of housing, care and other services to make it possible for more people to live their best lives, at home, surrounded by a supportive community. Our goal is to listen to what our customers are telling us to meet their needs and expectations. Through our co-design approach we will improve and develop new services with our tenants. Bield has 4,671 properties in management located across Scotland.

We are primarily an older persons' housing association where we deliver a range of supported housing services to our tenants. We also provide management services to owner occupiers in private retirement housing developments. We also have a community alarm service, Bield Response 24 which provides services to our tenants and other housing providers.

#### Governance & Management

Bield is governed by a dedicated voluntary Board and a full list of Board members is shown on page 2. The governance structure is based on the Scottish Federation of Housing Associations' Model Governing Rules. The Board is supported by the Audit, Performance & Risk Committee, Business Development Committee and the People Committee who provide specialist advice and have delegated responsibilities as defined in their committee remits. The Audit Performance and Risk Committee, and People Committee remits were updated in July 2023, with the Business Development Committee remit updated in November 2024. This structure strengthens the Board and provides a streamlined and efficient governance structure. The composition of the Board currently includes two Bield tenants. The Board continues to conduct virtual Committee meetings throughout the year and a mixture of face to face and virtual Board meetings.

The Board has overall responsibility for managing Bield's strategic direction and governance and review of its operating performance and financial position. It is provided with timely and relevant information in order to discharge its duties. The Board is well equipped to bring independent judgement to bear on issues of strategy, performance, resource management and standards of conduct that are vital to the success of the business. The Board's skill mix is reviewed on a regular basis and new members are co-opted or recruited to ensure that the necessary skill sets are available to carry out the duties of the governing body.

New Board members are led through an induction training programme and regular board engagement sessions provide necessary updates on relevant topics throughout the year. The Chair carries out annual individual reviews of Board members, to ensure that they are sufficiently qualified and supported to enable them to contribute effectively. This is carried out through a Board appraisal with the Chair of the Board, which assists in identifying learning and development needs, reviewing the contribution of individual members, and ensuring adequate succession planning. Training and development of Board members remains a priority for the business.

Bield is managed by the Executive Management Team (EMT) of Directors. Details of the membership of the EMT are provided on page 2. During the year the Chief Executive left the organisation in October. Interim arrangements were in place from November 2024 until March 2025, with the Debbie Collins, Chief Operating Officer, in post as Interim Chief Executive. Following a competitive recruitment process Debbie Collins was successfully appointed as permanent Chief Executive in March 2025. Bield appointed an interim Director of Finance who joined in June 2024.

#### Regulation

Bield operates within a heavily regulated sector but is primarily regulated by the Scottish Housing Regulator (Registration HEP71). Bield continues to be assessed by the Regulator as being 'systemically important' and has a high level of engagement with the regulatory body. Bield is assessed in this category as a result of Bield's primary business in relation to turnover size and significance within the area of operation. The Board and EMT continue to work closely with the Regulator and Bield has met all of the requirements from the regulation plan including the Annual Assurance Statement. Bield provided this statement confirming full compliance with the Regulatory Standards.

#### Strategy and Objectives

2024-25 was the second year of Bield's Strategy 2023-28 'Setting the pace' to make it possible for more people to live their best lives, at home, surrounded by a supportive community. Our tenants and employees have ensured that our homes and services remain relevant, sustainable and fit for purpose through codesign and collaboration to support deliver key project during the year.

#### Our Vision, Mission and Values

Bield's 2023-28 strategy reaffirmed our commitment to our core Vision, Mission, and Values. The way that our core beliefs are delivered need to adapt and change to meet an ever more complex operating environment. The Business Strategy sets out our long-term goals and is aligned with our Vision, Mission, and Values. It recognises that Bield operates in a fast-changing and dynamic external environment.

Our 2023-28 strategy is deliberately ambitious and stretching. Designed to make a real and measurable difference for our customers and wider society, this Corporate Strategy & Business Plan has started to launch a period of significant change for us. We know that we must act now if we want to play a leading role in meeting the housing needs of future generations.

Our 10 Year Vision: We will lead, set and deliver the global standard for ageing at home.

Our 5 Year Ambition: By 2028 we will have:

- Placed our customers at the heart of our decision-making and clearly demonstrated that we always listen carefully to what our customers and people tell us.
- Designed and adapted homes to meet customers' evolving needs. This includes digitally enabling homes and providing attractive, green spaces to promote community engagement and healthy living.
- Simplified services delivered right first time. We will be delivering a personalised and dignified approach which
  draws in further support from multi-disciplinary teams and the wider community.
- Supported our people to be compassionate, skilled, and efficient. We will have enhanced our capacity and capability by ensuring we have the right people with the right skills in the right place.
- Strengthened our financial performance. Through further efficiencies and effective controls, we will have improved our financial sustainability and be delivering enhanced value for money to customers.
- Secured recognition across the UK for our innovative and leading approaches. This includes offering peace of mind to thousands of people through our quality assured and award-winning alarm receiving centre.

Our Values: Our seven values are especially important to us, they guide our approach to each other, our customers, and partners. Caring, Honesty, Equality & Diversity, Dignity, Inclusion, Ambition and Kindness.

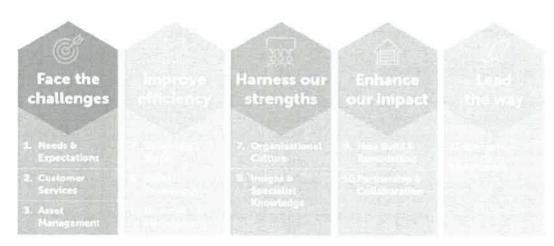
#### **Delivering our Strategy**

Our five strategic intentions, or goals, act as the pillars of our strategy and set out how we will create value for our customers and wider society. They are each designed to be stretching and, together, they will point us towards achieving our Vision. We are taking a phased approach to delivering our new strategy across three-time horizons to Strengthen (Years 1-2), Grow (Years 2-4) and Lead (Years 3-5).

	STRATEGIC INTENTIONS
Face the challenges	We do not underestimate the many challenges we face, nor the considerable efforts required to overcome these. Nonetheless, we will embrace challenge as an opportunity for change, collaboration, and innovation. We will start by asking ourselves the difficult questions and ensuring we have a full understanding of the challenges, risks, opportunities, and potential impacts.
Improve efficiency	We are fully committed to affordable rents and service charges and so will continue to seek sustainable and innovative ways to improve our efficiency, cost control and value for money. We know there is scope to further improve our efficiency and reduce some costs. We also know that this will be especially hard to do at a time of rising costs and economic uncertainty.
Harness our strengths	We have amassed considerable strengths over the past 50+ years but now need to fully appreciate these and put them to more effective use. For example, we want to make better use of our insight and specialist knowledge both internally and externally, and to reinvigorate our organisational culture with our specialist and talented workforce.
Enhance our impact	We know that we make a positive difference to our customers' lives and that demand for our homes and services is increasing. This partly explains why we are so eager to assist more people to live their best lives. In addition, the results from our customer survey indicate where there is room for improvement and our innovative projects and collaborations help us to understand how we can improve our performance and effectiveness.
Lead the way	We have clearly signalled the level of our ambition in our vision statement. We want to see housing for older people becoming the exemplar for mainstream housing. We also want to showcase a personalised and proactive approach to service delivery and promote the use of telecare and other innovative tools to enhance customer choice, engagement, and satisfaction.

Our priorities reflect the changing context and renewed ambition and identified 12 Corporate Priorities for 2023-28.

#### **Our Corporate Priorities**



Bield's Strategy will work with partners to support key external drivers as follows:

- By 2030 it is anticipated there will be over 600,000 people aged 75 and over in Scotland.
- Scottish Government National Care Service Review and Digital Health & Care Strategy promote greater integration of technology-based solutions to support aging at home.
- Cost of living Crisis maintaining affordable homes in an uncertain economic environment.
- Energy crisis and impacts on fuel poverty.
- Housing to 2040 and the Scottish Government Affordable Housing Supply Programme (AHSP).
- The 20 minute neighbourhood concept so local residents can meet all their daily needs within a 20 minute walk or cycle.
- Energy Efficiency Standard for Social Housing (EESSH2), and, when formally implemented in Scotland, the Social Housing Net Zero Standard (SHNZS).
- Carbon Neutral / net zero targets Achieving net zero in Social Housing (ZEST Report).

In March 2025 Board approved an updated 5-year Business Plan 2025-30, underpinned by 5 and 30-year Financial Plans that reiterate our strategic priorities for our Corporate Strategy 2023-2028 'Setting the Pace', confirming our ambition to play a lead role in meeting the housing needs for future generations of older people. The Business Plan sets out a number of objectives for the five year lifespan of the plan, which contribute to realising the strategic priorities within the Corporate Strategy. Our governance framework, including Strategic Programme Board, provides scrutiny and oversight of Business Plan delivery and programmes of work. Our Board Assurance and Risk, and Performance frameworks support the effective management of strategic, business and operational risk underpinned by timely management and performance information. Our project management guidance and tools enable our teams to deliver projects in a consistent and methodical manner.

#### Environmental, Social, Governance (ESG)

As a registered charity operating in the social housing environment, the prominence of ESG has been growing. As a sector we are already strongly engaged in all three measurements and are well placed to ensure that Bield adopts the underlying principles. It is recognised that it is critical that organisations take responsibility for their surrounding environment and society and Bield has committed to do so. The three areas of engagement are:

**Environment** – the environment and sustainability agendas are strongly emphasised within our core business plans and are part of the key objectives identified by the Social Housing Regulator measurements feeding into our regulatory commitments.

**Social** – the social impact on Bield's customers, staff, partners, and wider communities is being proactively managed to deliver the maximum impacts. **Governance** – Bield operates in a highly regulated sector and is governed by a number of external regulatory bodies, ensuring there is a high level of commitment to effective governance across all parts of the organisation.

During the year Bield joined Sustainability for Housing and adopted the Sustainability Reporting Standard for Social Housing. The Board approved Bield's first ESG report which was submitted in October 2024.

#### Key Risks Impacting on Future Performance

Like all business and service providers, Bield faces a variety of business-related risks. The ongoing uncertainty and volatility of the geo-political and economic environment has seen risks remain due to the cost-of-living crisis, continuing high energy costs and potential supply-chain disruption. Changing government priorities also create risk around future policy and funding decisions.

Bield's Board Assurance and Risk Management Policy ensures an effective process for identifying, mitigating and managing, and monitoring of risks. In August 2024 the Board approved new Strategic and Business Health Risk Registers, which outline the risks, mitigations and ongoing actions relating to risks that would impact the delivery of

the corporate strategy or core business operations. The Strategic Risk Register is mapped to the five strategic intentions within the corporate strategy, with the Business Health Register (underpinned by operational and project specific registers) capturing risks across business critical areas of cross-organisational significance. The Assurance and Risk Policy also outlines the responsibilities of Board members, management and staff in relation to managing risk.

The Audit Performance and Risk Committee, under delegated authority from the Board, considers strategic risk biannually and Business Health Risks quarterly. This includes assurance and scrutiny of mitigating controls and actions, and the effectiveness of the overall risk management framework. The Committee also receives assurance on risk through external audit and the risk-based internal audit plan. The Board receives assurance from the Committee on risk bi-annually.

The following is a summary of the key strategic risks identified for Bield:

Key Risk	Background and Mitigation of Risk
Failure to accurately identify, understand, and respond to the evolving needs and expectations of customers and tenants in the development of Bield's housing and service models.	Understanding and meeting the changing needs of current and future tenants and customers is essential for our business viability. It also ensures our tenants and customers are satisfied with the services they receive.  Our new Tenant Engagement Strategy sets out how we engage with our tenants, and where we will develop and refine our approach between now and 2027. We also use tools such as customer personas to inform our service offer; make use of sector benchmarking and networks for insight and learning; use Key Performance Indicators to track and improve our performance; and undertake timely and periodic tenant engagement surveys to track perceptions over time and to inform decisions we make about our service offering.
We fail to understand and prioritise the investment required to ensure our homes are accessible, affordable, warm and safe	A lack of, or poor quality, property data would compromise our ability to invest in our property assets. We would be unable to plan for longer-term investment or manage our properties on a day to day basis. This would compromise tenants satisfaction and potentially safety and would not provide value for money for tenant rents.  Our Strategic Asset Management Strategy outlines our priorities for investing in and maintaining our property assets. Our strategic analysis of our asset portfolio informs a five-year investment plan. We verify our stock condition on a cyclical basis, with Net Present Value assessment undertaken to ensure investments are financially sustainable in the long term. We have co-designed out Independent Living Approach with tenants including the accessibility of homes.
We fail to meet our sustainability goals including achieving net zero by 2045	There is ongoing political, economic and policy uncertainty around sustainability and carbon net zero within the social housing sector. Further uncertainty around the availability of grant funding and other support risks Bield being unable to meet national and internal sustainability targets, fail to meet the needs and expectations of our tenants, and increase the risk of a backlog in routine maintenance of our homes.  Our Strategic Asset Management Strategy outlines our priorities for sustainability within our property assets, including requirements for grant funding, borrowing and other funding to deliver our sustainability objectives. We plan carefully and thoroughly for investment to ensure any grant applications are accurate, relevant and attractive to funders. Our investment programme includes a pipeline of proposed works to allow us to respond agilely to grant funding opportunities when they become available.

Key Risk	Background and Mitigation of Risk
We fail to explore, understand and exploit new commercial or market opportunities	Failing to explore or understand existing and new commercial opportunities could leave Bield unable to grow our service offering across our housing, supported living and Bield Response 24 (BR24) digital alarm response services. This could result in services becoming financial unviable and unsustainable.
	We have appointed a dedicated Marketing and Partnership Officer to identify opportunities to expand and develop our commercial offer. Our strong engagement with partners and participation in industry forums ensures we are alert to changing needs and expectations. Our TSA and other external accreditations provide assurance that Bield is a trusted partner, with recognition through industry awards supporting this.
We cannot leverage borrowing to invest in our property portfolio, service offerings, organisational systems and processes to deliver our Strategy	Being unable to access funding, including borrowing, would compromise our asset investment programme, provision of homes that are well maintained and offer value for money to tenants, and ability to develop our Independent Living Approach.
our strategy	Our financial and business planning framework includes a five year Business Plan aligned to five and 30-year Financial Plans; Treasury Policy and Annual Strategy; external treasury management advisers; ESG reporting; Strategic Asset Management Strategy; and business cases where investment is required.
Our governance processes and controls are ineffective, and do not provide assurance that the organisation is run effectively	A failure in our governance processes and controls could have a significant impact on our reputation and trust in Bield, financial penalties, loss of business or regulatory intervention.
organisation is run effectively	Our governance framework mitigates this through formal structures such as the Scheme of Delegation and Financial Regulations; programme of policy reviews; ongoing engagement with regulatory and inspection bodies; external and internal audit; our regulatory returns, including Annual Assurance Statement, Annual Return on the Scottish Housing Charter, and SSSC returns; Board appraisals and development activity; and Bield's Compliance and Assurance and Business Planning Teams.
We fail to implement our digital platforms to work effectively, be secure and offer personalised services to our customers	If we fail to understand, or invest in, digital technology we risk our internal and customer facing services failing to evolve and develop to meet current or future needs and expectations. Our internal ways of working and systems will become outdated and inefficient, with systems at risk from external threats including cyber-attacks.
	Our Digital Strategy 2024-2026 sets out how we are balancing operational robustness and security with innovating within our digital offering to tenants and customers. Our Digital Governance Group provides oversight of high risk digital projects, digital governance and delivery of the Digital Strategy. We engage external partners and support to complement in-house ICT resources.

Key Risk	Background and Mitigation of Risk
We fail to strengthen our underlying financial margins	To enable Bield to remain financially sustainable while also investing in improving and growing our services, we must continue to strengthen our underlying financial margins. Macroeconomic instability and financial 'shocks, interest rate changes, and inflationary pressures can all impact our underlying financial position.
	Our financial management arrangements, including external specialist advisers, ensure our finances are well run. Our financial plans outline our planned savings and efficiencies, which aligned with improvements in performance in areas such as income lost due to properties being empty, will enable us to strengthen our margins and deliver on our investment plans.
We fail to change and strengthen our organisational culture, enabling colleagues to take responsibility, make things	Our people are our key asset. Without the right culture and conditions we risk stifling innovation, compromising the quality of our services and being an unattractive place to work. This would impact our ability to deliver our Strategy and priorities.
happen and embrace change to support tenants to live independently	Our Independent Living Approach is the lens through which we view our ways of working, culture and approach to supporting our staff. Bield's People Strategy sets the direction and framework for engaging with and investing in our workforce. Our new Behaviours Framework supports our workforce to deliver high quality services as well as work effectively together.
We do not utilise data, intelligence and specialist knowledge to offer insight that enhances our service offering	If we do not understand the data we gather, hold or use we will not be able effectively deliver our current services or make informed decisions about future service design. Our services will not grow, adapt or evolve, nor will be able to innovate and develop new service offerings.
	Our Digital Strategy 2024-2026 and five-year Business Plan emphasise the importance of data for insight, foresight and assurance. We are developing a data strategy that will set out our aspirations around our use of data and a framework for developing our use of data including AI and machine learning.
We fail to deliver our new build and remodelling programme	Scotland is in the midst of a national housing emergency. An ageing population, with increasingly complex health needs, places pressure on the nation's existing housing stock. All housing providers also face the challenge of ageing stock and changing tenant and legislative expectations. Our Strategy sets an ambitious target of 400 new homes by 2033, as well as remodelling our existing properties. The risks are significant, including lack of grant funding and investment, increasing contractor and construction costs, and a lack of construction sector capacity.
	While several of these factors are risks affecting all housing providers, Bield is seeking to mitigate risk through our proactive scanning for opportunities for new build development; reopening of closed assets; maintaining a pipeline of projects that are ready to be delivered when funding is available; implementing our new Design Standard which ensures our homes are attractive and meet expectations; and ongoing delivery of our Strategic Asset Management Strategy.

Key Risk	Background and Mitigation of Risk
We do not leverage our status in the sector to reinforce our position and influence national policy and change to the benefit of our customers and the wider care and housing sector	Bield is a systemically important landlord, playing a significant part in providing homes and services to older people in Scotland. Our strategy reaffirms our commitment to innovation and working with partners to deliver solutions that benefit our tenants and customers, the wider health and social care sector, and society as a whole. If we do not use our position to affect change and influence national policy we will have failed to deliver our strategy, will be less attractive as a partner and employer, risk compromising the quality of our services and could find ourselves reactive to changes proposed or agreed by others.  We are active in sector and industry forums, conferences and working groups, collaborating and leading on innovative change initiatives encompassing public, private and third sector bodies. We are fostering our partnerships with organisations such as the Scottish Digital Office, local government and health and social care partners, the TSA and others to share and develop best practice. We are active members of the Scottish Federation of Housing Associations, Scotland's Housing Network, Chartered Institute of Housing, Coalition of Care and Support Providers and others.

The Business Health Risk Register contains eight identified risks with the potential to impact Bield's business health and effectiveness. These are:

- Our tenants and customers are dissatisfied with the services they receive from Bield
- We fail to meet quality and regulatory standards and legislative requirements within our regulated services
- Our homes and workplaces are not safe
- We are unable to deliver our core services or function effectively in the event of unexpected, unforeseen or uncontrollable events
- We fail to ensure our homes meet quality and environmental standards
- We fail to have robust financial management arrangements that ensure we are able to deliver our services on a sustainable basis
- We fail to have sufficient staff resources with appropriate skills to deliver business as usual services, strategic objectives and our delivery plan
- We fail to protect digital systems, including personal data of tenants, other service users and staff

#### **Operational Performance**

A number of major projects were initiated or successfully completed during 2024-25, including:

- Our new Customer Contact Centre went live during May 2024, providing a single unified point of contact for customers, stakeholders and other partners. This is supported by our digital portal 'My Bield' where tenants can pay rent and request repairs.
- We progressed with the development and implementation of our new Independent Living Approach (ILA). We have carefully evaluated the new roles within the ILA hubs, including the impact for Bield, our tenants and staff. This complex and sensitive process has extended our timeline, with the first hub commencing in August 2025 followed by a further three during 2025/26. Evaluation of these hubs will inform plans to potentially extend to 12 hubs encompassing 1,500 properties.

- Through a partnership with Blackwood, Bield purchased 24 new build properties in Charleston, Dundee. These were completed by late 2024 and are all allocated. These new homes contribute to our target of 400 new homes by 2033.
- In February 2025 we announced our partnership with SkyResponse Chubb Fire and Security Ltd on the Shared Alarm Receiving Centre (ARC) in Scotland, an innovative initiative led by the Local Digital Office for Scottish Government. BR24 went live on the shared digital ARC platform in June 2025, marking a significant milestone in our mission to provide Bield and our partners with cutting-edge, interoperable, and scalable monitoring solutions. Joining the Shared ARC in Scotland marks a significant step forward, ensuring we harness the latest digital advancements to provide a more secure, efficient, and future-proof telecare service.
- In August 2024 we launched our new CONNECT: Tenant Engagement Strategy 2024-2027, which aims to give tenants the opportunity to scrutinise, influence, and shape our housing services for the next three years. The impact of the Strategy is evident through improvements in our tenant satisfaction measures, and is an area we will continue to build upon in 2025.
- We invested over £399k in adaptations for tenants during 2024-25, reducing both the waiting list and average time taken to complete adaptations, helping to ensure our homes are accessible and enable our tenants to live independently in their own homes for longer. We are revising our Stage 3 adaptations process in line with feedback from external audit, including streamlining operational processes to ensure we can meet the need of tenants more quickly.
- We have implemented a new Energy Module to analyse energy efficiency and fabric first projects in support of our efforts to deliver energy efficient and comfortable homes for our tenants, with improved EPC performance.
- During 2024-25 we implemented our New Allocations Policy, which went live on 1 April 2024. This is supporting Bield to attract more tenants who want to live independently in their own home as they age. This policy, alongside targeted improvement work, is reducing the number of days our properties are empty. This will continue to be a focus for 2025-26.
- Bield's income Maximisation Service has generated over £1 million in financial gains for tenants this financial year,
   directly improving their financial wellbeing and supporting greater independence.
- We are delivering our Digital Strategy, balancing enhanced digital infrastructure, connectivity, security, and agile working, while also introducing tenant-focused innovations that help people live independently at home for longer.
- Our new Communications Strategy has been co-designed with staff, increasing staff awareness and engagement. The Communications Strategy will ensure clear messaging, strengthen engagement, and improve brand reputation and reach. This will play a key role for Bield in positively impacting both our people and tenants, as well as being an enabler for how we grow our influence in Scotland.
- Bield's Behaviours Framework was introduced in June 2024 following engagement and co-design with colleagues from across the organisation. As this continues to be embedded in the coming years this will help provide an improved experience for staff and tenants.

#### Resources

#### Housing Stock

At 31 March 2025 Bield manages 4,671 properties, of which 4,537 are owned or in shared ownership by Bield, making it one of the largest RSLs in Scotland.

Bield aims to have a common level of rents for all similar properties. The rent policy should be logical, consistent, and easily applied. Bield's rent policy applies our three main objectives, affordability for the client group, financial viability for Bield, and marketability compared with its peer group. During 2025 we are reviewing our Rent and Service Charge Policy, ensuring that we continue to balance rent that is affordable and offers value for money to tenants, but that is also financially sustainable in line with costs.

At 31 March 2025, Bield had the following stock in management:

Retirement (including Sheltered)  Retirement Housing with Meals, Plus (including Very Sheltered)  1,04		
Retirement Housing with Meals, Plus (including Very Sheltered) 1,04	00	384
	23	2,787
Control Nondo	1	1,078
General Needs 12	28	127
Shared Ownership / Equity 14	15	146
Owner Services 13	34	94
Total 4,6	1	4,616

The Board recognises the need to maintain and improve existing housing stock and approved its Strategic Asset Management Strategy in May 2023. Through this strategy Bield is in the process of investing around £48m in existing homes to improve its properties and their energy efficiency.

Our stock condition survey information is beginning a validation process during 2024-25, during which 1,267 units within 40 of our developments will be validated. Improving our stock condition data will enhance our ability to plan based on accurate stock information. This will support investment in the remaining backlog of our maintenance programme stemming from covid, strategic decisions about the future of our closed assets together with future energy efficiency targets yet to be finalised by the Scottish Government.

#### **Employees**

Bield's dedicated and motivated workforce are core in how we deliver for our customers, supporting our tenants to live independently. In 2024-25, the average number of full-time equivalent staff employed by Bield was 487 (2023-24: 467).

Our People Strategy provides the structure that underpins how we invest in our people and support all to develop so they can fulfil their potential for Bield. Over 2024-25 we continued our work to support fair pay and conditions, as well as enhancing the employee experience for all our staff. Over the past year we worked in partnership with employees to shape key priorities that supported us in growing our capacity to create healthy workplaces and modernising our working practices. Investment in strengthening digital skills is a key part of our strategy and we are seeing the positive impact it has on how our tenants can access Bield and how it empowers people as they carry out their roles. Bield develops its policies and procedures in line with good practice and regularly benchmarks with peers across the sector to ensure we are continuously improving our support for tenants and the opportunities available for our people. Our People Performance is monitored and managed against a range of measures and reported within our governance arrangements.

#### The Modern Slavery Act 2015

The Modern Slavery Act 2015 requires certain organisations to provide information regarding their efforts to eliminate slavery and human trafficking in their supply chains. We carry out checks on our suppliers through pre-qualification questionnaires and/or tender documents. In doing so, we exclude any unsuitable companies. Once we engage a supplier, we make sure they have policies which are similar to ours and match our overall values.

Our Modern Slavery Statement is routinely reviewed, and was re- approved by the Board in June 2025. The following sets out Bield's compliance with the Act. We strive to make sure that when we purchase goods and services we comply with all relevant laws and conduct ourselves in an open, honest and ethical manner. We have included a Modern Slavery clause in our framework agreement for maintenance contractors. The clause describes the obligations upon any contractor employed by Bield under the framework in terms of addressing the Act.

We recognise the need to raise awareness across the workforce and take reasonable steps to ensure our workforce is aware of Modern Slavery issues. Bield, therefore, believes that to the best of its knowledge, its suppliers do not engage in illegal slavery or human trafficking.

#### Health and Safety

The Board recognises its legal duty of care towards protecting the health and safety of its employees, tenants and others who may be affected by the organisation's activities. Health and safety are a business-critical function within Bield, with all employees active in ensuring the safe running of our services and properties. Bield's Health and Safety Policy was developed in partnership with our external health and safety advisor and our people. Our business areas are supported through key appointed leads who work collectively as part of our health and safety management group who review our health and safety plans. All roles across Bield undertake a rolling programme of investing in skills and competencies required, underpinned by ongoing reviews to inform practical policies and procedures. We continue to look to modernise how we manage health and safety across Bield and have commenced moving to a new reporting system, which is improving our capacity to report on safety matters and aligns with our operational working practices. Ongoing priorities and risks are managed through our business plans, oversight and governance from our Senior Management and Board.

#### Sustainability and Community Issues

As part of Bield's commitment to social responsibility, our key strategic and operational priorities continue to include reducing carbon emissions, enhancing tenant well-being through energy-efficient homes, building data-driven infrastructure to support informed decision-making, and delivering value through grant funding and strategic partnerships.

Delivering net zero emissions across Scotland's housing sector, however, presents considerable financial challenges. The capital costs associated with deep retrofit interventions such as external wall insulation, heat pumps, and solar PV are significant. Many social landlords do not have the financial capacity to pursue large-scale decarbonisation projects without significant external grant funding support. Funding mechanisms such as Heat in Buildings Fund and the Social Housing Net Zero Heat Fund offer essential support but are frequently oversubscribed, highly competitive, and limited in duration. These restricted time funding opportunities hinder long-term planning.

The situation is further complicated by frequent shifts in government policy and funding priorities, which contribute to the uncertainty and stifles long term planning. The absence of a clear, long term funding strategy discourages organisations from committing to multiyear investment programmes or taking calculated risks but in the meantime social landlords are to continue to require investing in their homes and comply with restrictive compliance targets.

While the Scottish Government has set ambitious net zero targets, the availability of funding remains limited and fragmented, presenting a significant barrier to effective delivery. In response, Bield is adopting a proactive and structured approach to advance its sustainability objectives while continuing to support tenants and communities. A fabric-first strategy lies at the heart of Bield's commitment to achieving net zero, contributing to a reduction in fuel poverty and focusing on energy efficiency improvements that maximise impact within the constraints of current resources, including capital funding. By enhancing data quality, informed decisions can be made that involve establishing a clear standards framework, actively pursuing funding opportunities, and engaging in long-term planning, Bield is building a strong foundation for a resilient, low-carbon future.

#### Equality, Diversity & Inclusion

The Board is committed to creating a culture that celebrates differences, promotes equality, and seeks to be inclusive in all that we do. Bield's strategies, policies and procedures work to ensure we actively support the rights of individuals, seek to reduce disadvantage, and promote equality of opportunity across our services and employment practices.

Bield continues to monitor and review practices, working with our tenants, workforce, and partners to grow our offer and ensure we reflect the needs of communities we serve. Bield's Strategy sets out our ambition with our action plan capturing what we will deliver, our progress is monitored and reported through our performance reports and governance structure.

#### Accounting Policies

The principal accounting policies of Bield are set out in Note 1 on pages 28-32 of notes to the Financial Statements.

#### Financial Highlights

Turnover for the year was £50.3m (2024: £48.2m) which is a £2.1m increase from the prior year.

Operating costs for the year were £48.2m (2024: £47.0m), an increase of £1.2m from the prior year. The total operating surplus is £1.8m (2024: £1.1m) for the year. During the year we disposed of Marine Place (a development in St Andrews) which generated a gain on sale of £2.5m.

The total comprehensive surplus of £5.1m (2024: deficit £0.4m) has been returned for the year. This includes a positive non-cash movement in the pension liability of £0.4m (2024: negative movement of £1.6m) for the defined benefit pension scheme which includes changes in the actuarial assumptions underlying the valuation.

Capital expenditure on properties amounted to £7.6m (2024: £6.7m) with £1.3m expenditure (2024: £0.2m) on the new build development programme. We received a grant funding transfer of £3.7m from Scottish Government in the year towards the purchase of Charleston Court. This grant was originally awarded to Blackwood (2024: £ nil). After a depreciation charge of £6.7m (2024: £6.6m), the net book value of Bield's housing properties increased from £113.9m to £121.9m.

#### Pensions

Bield is a member of the SHPS multi-employer defined benefit pension scheme which was closed to future accruals on the 31<sup>st</sup> May 2023. From 1 April 2019, the Association was able to recognise its share of the scheme assets and liabilities in line with FRS 102. The new defined benefit liability as at 31 March 2025 is £ 6.0m (2024: £7.9m) and has therefore resulted in a decrease in the net liability at 31 March of £2.0m. Further detail in relation to the pension liability is recorded in Note 24 to the financial statements.

#### **Donations to Charitable Organisations**

No charitable donations were made in the current year (2024: £nil).

#### Investment Performance

Bield invests excess funds until they are required which is included as a current asset within the Statement of Financial Position. It is anticipated that Bield will realise these investments in order to invest in both the current and new housing stock during 2025/26. Bield holds investments in low risk UK treasury bills with Allia C&C minimising the impact from turbulent global financial markets. Details are disclosed in Note 14. The portfolio performance showed a negative movement in the year of £0.7m with a value at year end to £4.9m after £1m fund released to support Bield operations. Bield's Audit Performance and Risk Committee oversees the performance of the investment portfolio throughout the year through its quarterly treasury updates and treasury outturn report.

#### Capital Structure and Treasury Management

Total reserves at the end of the year were £76.4m (2024: £71.4m) of which £76.3m (2024: £71.2m) related to the general Revenue Reserve (99.8% of the reserves are general revenue reserves). Bield has one interest free loan at the end of the year of £0.2m (2024: £0.2m). The gearing ratio of 0.3% (loans as a percentage of reserves) remains very low compared with other RSLs and well within Bield's ceiling of 30%. Bield has substantial unutilised security on its Statement of Financial Position. No new borrowing facilities were entered into in this year (2024: £nil). Cash balances have reduced by £1.7m within the year to £7.2m (2024: £8.9m) at the end of the financial year which complies with the minimum required operational liquidity of one month's expenditure and minimum cash balance at any time of £1m as specified in the Treasury Management Policy.

Bield's Treasury Management Policy (September 2022) seeks to ensure that sufficient liquidity is available to meet foreseeable needs, surplus cash is invested prudently, and financial risk is minimised. Treasury management activity is

the responsibility of the Chief Operating Officer, operating under the policy direction of the Board. In the current economic conditions, close scrutiny is rightly placed on this area of work.

The policy of Bield in the investment of surplus funds is to achieve a satisfactory return while minimising risk. In relation to borrowing, the policy is to ensure the stability of Bield's long-term financial position by borrowing on the most economically advantageous terms with a preference for fixed rate once the money raised has been committed to long term projects.

At year end Bield had borrowings at zero interest only. Details of the loan balances are provided in note 18 and are within the parameters set by the Board.

#### **Payment of Creditors**

Bield's policy concerning the payment of its trade creditors complies with the Confederation of British Industry guidelines.

#### Cash Flow

The net cash reduction in 2024-25 was £1.7m over the previous year (reduction of £3.5m 2023-24) as Bield saw increased inflationary costs and increased its investment in its homes. Bield ended the year with a positive reconciled cash balance of £7.2m (2024: £8.9m).

#### Fixed Assets

The cost of Bield's housing properties after depreciation is £118.2m (2024: £113.9m). These have been funded principally through a combination of Housing Association Grant and other grants, private finance, and internal resources. The market value of Bield's housing properties is substantially higher than the net book value and there are no loan covenants to be met.

#### Reserves

Bield holds two principal reserves: a restricted reserve and a revenue reserve.

The restricted reserve represents the restricted element of the Bield Housing Trust's assets transferred during 2009-10 along with the balance of monies received from a number of valued contributors, including specifically KMF Maxwell Stuart Trust and SFHA Fuel Support fund.

The revenue reserve represents the accumulated annual surpluses of Bield. This reserve has been primarily invested in property assets let to tenants. At the end of March 2025 15.7% of Bield's total reserves are represented by cash or liquid investments and will be used to support investment set out in Bield new Strategy and to ensure we hold a buffer against unforeseen emergencies.

#### Key Performance Indicators

The Board recognises the importance of monitoring performance against a range of internal targets as a means of measuring continuous improvement. A number of key performance indicators are included within the Business Strategy and are the subject of regular monitoring reports to the Board.

The following summarises some of the key performance indicators for Bield:

Indicator	2024/25	2023/24	Internal
Operational			Target
Reactive repairs carried out and completed right first time	79.6%	81.9%	85.0% or better
Social Housing Rent loss (Voids) due to empty properties during the year	3.3%	3.4%	Under 3%
Social Housing Rent arrears as a % of rent due	2.6%	2.7%	Under 2 %
Staff sickness absence	7.7%	6.2%	5.0% or less
Financial			
Quick ratio	165%	203%	Over 100%
Surplus as a proportion of turnover	9.3%	2.4%	Over 4.4%

Reduction of inflationary cost pressures and energy costs has slightly reduced the cost of living pressure on tenants. Along with continued support from our Welfare Income Officers supporting tenants to maximise their benefits we have seen improved performance in arrears although it is still higher than target. We will continue to work with tenants and their representatives to ensure the rent arrears policy is adhered to. During the year we reviewed our void management approach which supported slight improvement on rent loss from empty properties. Further contract management is required to improve getting repairs right first time to reach the target of 85%.

The financial ratios quick ratio remains strong due to high cash balance at the end of the year. The surplus has increased during the year as we change how we work through implementing our Digital Strategy and from the gain realised from the sale of Marine Place during the year.

#### Going Concern

Bield's business activities, together with the factors likely to affect its future development, performance and position are set out within this Operating and Financial Review. The Operating and Financial Review also includes a review of the financial position of Bield, its cash flows, liquidity position and borrowing facilities.

Bield's financial projections demonstrate that Bield has the ability to meet its commitments in the short, medium, and long-term. Therefore, the Board believes that Bield is well placed to manage its business risks successfully despite the current uncertain economic outlook. The Board will monitor the risk environment and consider all options to ensure that its Business Strategy for 2023-2028 is successfully delivered.

The impact of economic uncertainty and high cost of living whilst ensuring affordable rents have been considered as part of Bield medium and long term financial plans. This ensures that the risks are well managed and will not have a negative impact on the going concern assessment. The Board is updated on business health and financial performance each quarter and any potential long-term assessments has been included in Bield's 30 year financial plan. Bield has sufficient cash resources with cash balances of £7.2m as well as investments of £4.9m that are available if required to support any unforeseen risks.

The Board has a reasonable expectation that Bield has adequate resources to continue in operational existence for the foreseeable future. The Board reviewed and approved the 2025/26 budget in March 2025. For this reason, the going concern basis has been adopted in these financial statements.

#### Internal Control

The Board is responsible for Bield's system of internal control and its effectiveness and therefore demands a strong control environment. However, the system is designed to manage rather than eliminate risk and therefore can only provide reasonable and not absolute assurance against material misstatement or loss.

The Board, through the Audit, Performance & Risk Committee, has reviewed the effectiveness of Bield's internal financial controls and risk management for the year ended 31 March 2025. No significant weakness in the internal controls has occurred resulting in material losses, contingencies or uncertainties which require disclosure in the financial statements. The Board's Statement on Internal Financial Controls is set out on page 19.

#### Awareness of Audit Information

The Board members who were in office on the date of approval of these financial statements have confirmed, as far as they are aware, that there is no relevant information of which the auditors are unaware. Each of the Board Members has confirmed that they have taken all steps that they ought to have taken as directors to make themselves aware of any relevant audit information and to establish that it has been communicated to the auditors.

#### **Auditors**

In line with guidance issued by the Scottish Housing Regulator on the appointment of external auditors, the Board undertook a procurement process for the provision of external audit services and at its meeting on 4<sup>th</sup> July 2019 appointed RSM to undertake the external audits from financial year 2019/20 for a period of seven years.

During 2024 the Board undertook a procurement process for the provision of internal audit services from financial year 2024/25 for an initial period of three years with the option of further one year extension. Board appointed Henderson Loggie as Bield's internal auditors at its meeting on 7 March 2024.

By order of the Board

Paul Edie
Chair of the Board

28 August 2025

# Bield Housing & Care Statement of the Board's Responsibilities

The Co-operative and Community Benefit Societies Act 2014 and registered social housing legislation require the Board to prepare financial statements for each financial year which give a true and fair view of the state of affairs of Bield Housing & Care and of the surplus or deficit for that period. In preparing these financial statements, the Board is required to:

- Select suitable accounting policies and then apply them consistently.
- Make judgements and estimates that are reasonable and prudent.
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepare the financial statements on a going concern basis unless it is inappropriate to presume that Bield Housing & Care will continue in business.

The Board is responsible for instituting adequate systems of internal control and for:

- safeguarding assets
- · taking reasonable steps for the prevention and detection of fraud and other irregularities
- the maintenance and integrity of the corporate and financial information included on the Bield Housing & Care website.

The Board is responsible for keeping proper accounting records which disclose with reasonable accuracy, at any time, the financial position of Bield and to enable it to ensure that the financial statements comply with the Co-operative and Community Benefit Societies Act 2014, The Housing (Scotland) Act 2010 and the Scottish Housing Regulator's Determination of Accounting Requirements - February 2019.

#### **Board Statement on Internal Financial Controls**

- The Board acknowledges its ultimate responsibility for ensuring that Bield has in place a system of controls that is appropriate to the various business environments in which it operates.
- The systems of internal financial control, which are under regular review, are designed to manage rather than eliminate the risk of failure to achieve business objectives, and can only provide reasonable, and not absolute assurance, against material misstatement or loss.
- The key procedures which have been established and which are designed to provide effective internal financial control include:
  - Comprehensive budgeting systems with an annual budget approved by the Board.
  - Regular consideration by the Board of actual results compared with budgets, together with a forecast for the
    year. Significant variances from budgets are investigated, explained as appropriate and action taken as
    agreed.
  - An internal audit programme which is designed to cover the main business activities of Bield. The scope and
    content of this programme are reviewed by the Audit, Performance & Risk Committee. The independent
    professional internal auditor has direct access to the Audit, Performance & Risk Committee which receives
    the reports and agrees appropriate action plans.
  - Written scheme of delegation including details of delegated authority.
  - An assessment of the risk areas faced by Bield, with details of the control mechanisms in place to counteract
    that risk. The Audit, Performance & Risk Committee reports annually to the Board on the effectiveness of the
    Risk Management procedures.
- The Audit, Performance & Risk Committee assists the Board in meeting its responsibility for ensuring that Bield's financial systems provide accurate and up to date information on its financial position and that the Annual Accounts represent a true and fair reflection of this position. The Committee also assists the Board by review of the accounting policies and internal financial controls. The internal and external auditors attend meetings of the Audit, Performance & Risk Committee at least once a year. The internal and external auditors have direct access to the Chair of the Audit, Performance & Risk Committee.
- The Board has reviewed the effectiveness of the system of internal financial controls. No weaknesses have been found which resulted in material losses, contingencies or uncertainties which require disclosure in the Financial Statements. Where weaknesses in internal financial controls are identified, appropriate remedial action is taken
- These arrangements are considered appropriate to the scale and range of Bield's activities and comply with the requirements contained in the Scottish Housing Regulator's Guidance.

28 August 2025

By order of the Board

#### Independent Auditor's Report to the Members of Bield Housing & Care

#### Opinion

We have audited the financial statements of Bield Housing and Care (the 'Association') for the year ended 31 March 2025 which comprise the Statement of Comprehensive Income, the Statement of Financial Position, the Statement of Changes in Reserves, the Statement of Cashflows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Association's affairs as at 31 March 2025 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice.
- have been prepared in accordance with the requirements of the Co-operative and Community Benefit Societies
  Act 2014, Part 6 of the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements –
  February 2019.

#### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Association in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Board's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt about the Association's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board with respect of going concern are described in the relevant sections of this report.

#### Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The Board is responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### Bield Housing & Care Independent Auditor's Report to the Members of Bield Housing & Care (continued)

#### Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Co-operative and Community Benefit Societies Act 2014 requires us to report to you if, in our opinion:

- · a satisfactory system of control over transactions has not been maintained; or
- the Association has not kept proper accounting records; or
- the financial statements are not in agreement with the books of account of the Association; or
- we have not received all the information and explanations we require for our audit.

#### Responsibilities of the Board

As explained more fully in the Board's responsibilities statement set out on page 17, the Board is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intends to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

#### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

#### The extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities are instances of non-compliance with laws and regulations. The objectives of our audit are to obtain sufficient appropriate audit evidence regarding compliance with laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements, to perform audit procedures to help identify instances of non-compliance with other laws and regulations that may have a material effect on the financial statements, and to respond appropriately to identified or suspected non-compliance with laws and regulations identified during the audit.

In relation to fraud, the objectives of our audit are to identify and assess the risk of material misstatement of the financial statements due to fraud, to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud through designing and implementing appropriate responses and to respond appropriately to fraud or suspected fraud identified during the audit.

However, it is the primary responsibility of management, with the oversight of those charged with governance, to ensure that the entity's operations are conducted in accordance with the provisions of laws and regulations and for the prevention and detection of fraud.

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud, the audit engagement team:

• obtained an understanding of the nature of the sector, including the legal and regulatory framework that the Association operates in and how the Association is complying with the legal and regulatory framework;

#### Bield Housing & Care Independent Auditor's Report to the Members of Bield Housing & Care (continued)

- inquired of management, and those charged with governance, about their own identification and assessment
  of the risks of irregularities, including any known actual, suspected or alleged instances of fraud;
- discussed matters about non-compliance with laws and regulations and how fraud might occur including assessment of how and where the financial statements may be susceptible to fraud.

As a result of these procedures we consider the most significant laws and regulations that have a direct impact on the financial statements are FRS 102, the Co-operative and Community Benefit Societies Act 2014, the Housing (Scotland)Act 2010, the SORP 2018, and the Scottish Housing Regulator's Determination of Accounting Requirements – February 2019. We performed audit procedures to detect non-compliances which may have a material impact on the financial statements which included reviewing financial statement disclosures.

The most significant laws and regulations that have an indirect impact on the financial statements are the Housing (Scotland) Acts 2006 and 2014, employment legislation, care legislation, the Data Protection Act 2018 and the Management of Health and Safety at Work Act 1999. We performed audit procedures to inquire of management and those charged with governance to confirm whether the company is in compliance with these laws and regulations, inspected correspondence with the Regulators and confirmed that relevant mandatory submissions had been made, and confirmed no improvement or prohibition notices had been raised as per a review of the Information Commissioner's Office website.

The audit engagement team identified the risk of management override of controls as the area where the financial statements were most susceptible to material misstatement due to fraud. Audit procedures performed included but were not limited to testing manual journal entries and other adjustments, evaluating the business rationale in relation to significant, unusual transactions and transactions entered into outside the normal course of business, and challenging judgments and estimates.

A further description of our responsibilities for the audit of the financial statements is provided on the Financial Reporting Council's website at: <a href="https://www.frc.org.uk/auditorsresponsibilities">https://www.frc.org.uk/auditorsresponsibilities</a>. This description forms part of our auditor's report.

#### Use of our report

This report is made solely to the Association's members as a body, in accordance with Part 7 of the Co-operative and Community Benefit Societies Act 2014. Our audit work has been undertaken so that we might state to the Association's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association and the Association's members as a body, for our audit work, for this report, or for the opinions we have formed.

RSM UK Audit LLP Statutory Auditor Chartered Accountants Third Floor 2 Semple Street Edinburgh EH3 8BL

Date \_\_09/09/25

# Bield Housing & Care Report By the Auditor to the Members of Bield Housing & Care on Corporate Governance Matters

In addition to our audit of the Financial Statements, we have reviewed your statement on page 18 concerning Bield Housing & Care's compliance with the information required by the Regulatory Standards for systemically important RSLs in respect of internal financial controls contained within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes which are issued by the Scottish Housing Regulator.

#### Basis of Opinion

We carried out our review having regard to the requirements to corporate governance matters within Bulletin 2006/5 issued by the Financial Reporting Council through enquiry of certain members of the Board and Officers of Bield Housing & Care and examination of relevant documents. The Bulletin does not require us to review the effectiveness of Bield Housing & Care's procedures for ensuring compliance with the guidance notes, nor to investigate the appropriateness of the reason given for non-compliance.

#### Opinion

In our opinion the Statement on Internal Financial Control on page 18 has provided the disclosures required by the relevant Regulatory Standards for systemically important RSLs within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes issued by the Scottish Housing Regulator in respect of internal financial controls and is consistent with the information which came to our attention as a result of our audit work on the Financial Statements.

RSM UK AUDIT LLP

Statutory Auditor Chartered Accountants Third Floor 2 Semple Street Edinburgh EH3 8BL

09/09/25

#### Bield Housing & Care Statement of Comprehensive Income for the year ended 31 March 2025

	Notes		
		2025	2024
		£'000	£'000
Turnover	2	50,283	48,195
Operating expenditure	2	(48,236)	(47,019)
(Loss) on disposal of Fixed asset (operating)	9	(229)	(55)
Operating surplus		1,818	1,121
Gain/ (Loss) on disposal of fixed assets (non-operating)	9	2,681	-
Investment income and interest receivable	6	491	369
Interest and financing costs	7	(342)	(340)
Movement in fair value of current asset investments	14	7	44
Surplus/ (deficit) for the financial year		4,655	1,194
Other comprehensive income			
Actuarial gains/ (losses) in respect of pension schemes	24	417	(1,555)
Total comprehensive income for the year	-	5,072	(361)

The accompanying notes on pages 28 to 54 form part of these financial statements.

#### Bield Housing & Care Statement of Financial Position as at 31 March 2025

	Notes	2025 £'000	2024 £'000
FIXED ASSETS	Notes		
Intangible assets	11.A	204	303
Housing properties	11.B	121,944	113,874
Other fixed assets	11.C	5,656	5,643
	-	127,804	119,820
CURRENT ASSETS			
Properties held for sale	12	_	101
Trade and other debtors	13	4,007	4,936
Current asset investments	14	4,852	5,573
Cash and cash equivalents		7,153	8,871
		16,012	19,481
CURRENT LIABILITIES			
Creditors: amounts falling due within one year	15	(9,891)	(9,539)
NET CURRENT ASSETS	-	6,121	9,942
TOTAL ASSETS LESS CURRENT LIABILITIES		133,925	129,762
Creditors: amounts falling due after more than one year	16	(51,516)	(50,469)
Provision for pension liability (Growth Plan)	19	(8)	(3)
Pension - defined benefit liability SHPS	24	(5,975)	(7,936)
TOTAL NET ASSETS		76,426	71,354
RESERVES	\ <del></del>		
Revenue reserve		76,312	71,239
Restricted reserve		114	115
TOTAL RESERVES	-	76,426	71,354

The financial statements were approved by the Board and authorised for issue on 28 August 2025 and are signed on its behalf by:

PAUL EDIE	FRANCES WOOD	DEBBIE COLLINS
Chair of the Board	Vice Chair of the Board	Company Secretary
W-4		
The accompanying notes on	pages 28 to 54 form part of these finan-	cial statements

# Statement of Changes in Reserves for the Year Ended 31 March 2025

	Restricted Reserve £'000	Revenue Reserve £'000	Total Reserves £'000
Balance at 1 April 2023	117	71,600	71,717
Surplus/(deficit) for year	-	1,194	1,194
Actuarial gains/(losses)in respect of pension schemes	-	(1,555)	(1,555)
Transfer from/(to) Income and Expenditure Account	(2)	-	(2)
Balance at 31 March 2024	115	71,239	71,354

	Restricted Reserve £'000	Revenue Reserve £'000	Total Reserves £'000
Balance at 1 April 2024	115	71,239	71,354
Surplus/(deficit) for year	-	4,656	4,656
Actuarial gains/(losses)in respect of pension schemes	-	417	417
Transfer from/(to) Income and Expenditure Account	(1)	-	(1)
Balance at 31 March 2025	114	76,312	76,426

#### Bield Housing & Care Statement of Cashflows for the year ended 31 March 2025

	Note	2025 £'000	2024 £'000
Net cash generated from operating activities	21	5,512	3,139
Cash Flow from Investing Activities Purchase of tangible and intangible fixed assets Purchase of current asset investments Net proceeds from sale of properties held for sale Net proceeds from sale of tangible fixed assets		(11,877) (13,008) 3,026 401	(7,688) (5,500)
Proceeds from sale of current asset investments Interest received Buybacks of properties held for sale Net Cash used in Investing Activities	-	13,736 491 - (7,231)	5,920 369 (101) (6,470)
Cash Flow from Financing Activities Interest paid Repayments of borrowings Receipt of Housing Grant Draw down of new Joans	-	-	(200)
Net Cash used in Financing Activities	-	-	(200)
Net Decrease in Cash and Cash Equivalents  Cash and Cash Equivalents at Beginning of Year		(1,718) 8,871	(3,530) 12,401
Cash and Cash Equivalents at End of Year	-	7,153	8,871

The cash and cash equivalents are made up of bank accounts held at the year end.

	At 1 April 2024	Cashflows	Non-cash changes	At 31 March 2025
Cash and Cash equivalents Borrowings due within 1 year Borrowings due after 1 year	8,871 (200)	(1,718) - -	-	7,153 (200)
Total	8,671	(1,718)	-	6,953

### Bield Housing & Care NOTES TO THE FINANCIAL STATEMENTS

#### 1. ACCOUNTING POLICIES

Bield is registered in Scotland under the Co-operative and Community Benefit Societies Act 2014 and is registered with the Scottish Housing Regulator (Registration No. HEP 71) under the Housing (Scotland) Act 2010. Bield has charitable status with HM Revenue & Customs (Charity Number SC006878) and is eligible for exemptions from corporation tax on charitable activities.

The address of Bield's registered office and principal place of business is provided on page 2 of these financial statements.

Bield is a Public Benefit Entity in accordance with the definition set out in FRS 102. The principal activity of Bield is providing a diverse range of housing, care and other services to older people. The nature of these operations is explained more fully in the Overview of Business in the Operating and Financial Review (pages 3-17).

#### **ACCOUNTING BASIS**

These financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including FRS102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS102"), the Housing SORP 2018 "Statement of Recommended Practice for Registered Housing Providers" and they comply with the Determination of Accounting Requirements 2019, and under the historical cost convention, modified to include certain financial instruments at fair value. The financial statements are prepared in sterling (£) and rounded to the nearest £'000 unless where otherwise stated.

#### CRITICAL ACCOUNTING ESTIMATES AND AREAS OF JUDGEMENT

Preparation of the financial statements requires management to make critical judgements and estimates concerning the future. Estimates and judgements are continually evaluated and are based on historical experience, advice from qualified experts and other factors including expectations of future events that are believed to be reasonable under the circumstances.

The resulting accounting estimates and assumptions will, by definition, seldom equal the related actual results. The estimates and assumptions that may have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are as follows the economic useful life estimates of the components of housing properties.

Management reviews its estimate of the useful lives of depreciable components at each reporting date based on industry standards and actual usage experienced. For impairment purposes of housing stock, a cash generating unit is deemed to be an individual housing development.

Management's estimate of the defined benefit obligation is based on a number of critical underlying assumptions such as standard rates of inflation, mortality, discount rate and anticipation of future salary increases. Variation in these assumptions may significantly impact the liability and the annual defined benefit expenses (as analysed in Note 24). The net defined benefit pension liability at 31 March 2025 was £5,975k (2024: £7,936k).

A key estimate is in relation to recoverability of rent arrears. Management considers the likelihood of recovery on a regular basis and has robust processes in place to pursue outstanding amounts. Provision is made for former tenant arrears and where the arrears are over one year old.

Gain/losses on sale of fixed assets are treated as part of operating activities and are therefore included in reaching operating surplus.

For the purposes of determining the shared ownership operating costs for letting activities, costs are allocated on a unit basis as it is not always possible to determine the shared ownership portion of the overall social housing costs.

#### GOING CONCERN POLICY

Bield has sufficient cash resources with cash balances of £7.2m as well as investments of £4.9m that are available if required. As part of our normal business processes and due to economic environment additional in-year re-forecasts have been produced and our annual 30-year forecasts have been amended to consider the impact of the cost of living crisis. Therefore the financial statements have been prepared on a going concern basis.

#### **TURNOVER**

Turnover represents rental and service charge income receivable (net of voids), fees from BR24, care and meals services, income from shared ownership first tranche sales, revenue grants and donations. Income is recognised over the period where services are delivered. Tenant service charges are levied on a basis intended to cover appropriate service costs each year. Income collected where Bield is acting as an agent is not included in turnover.

#### FIXED ASSETS - INTANGIBLE ASSETS

Computer software is stated at cost less accumulated amortisation and accumulated impairment losses. Software is amortised over its estimated useful life of three years, on a straight-line basis and recognised in operating costs within the Statement of Comprehensive Income.

Where factors, such as technological advancement or changes in market price, indicate that residual value or useful life have changed, the residual value, useful life or amortisation rate are amended prospectively to reflect the new circumstances.

The assets are reviewed for impairment if the above factors indicate that the carrying amount may be impaired.

#### FIXED ASSETS - HOUSING PROPERTIES

Housing properties are properties for the provision of social housing or to otherwise provide social benefit and are principally properties available for rent and shared ownership. Completed housing and shared ownership properties are stated at cost less accumulated depreciation and impairment losses.

Works to existing properties will generally be capitalised under the following circumstances:

- (i) Where a component of the housing property that has been treated separately for depreciation purposes and depreciated over its useful economic life is replaced or restored; or
- (ii) Where the subsequent expenditure provides an enhancement of the economic benefits of the tangible fixed assets in excess of the previously assessed standard of performance. Such enhancement can occur if the improvements result in an increase in rental income, a material reduction in future maintenance costs or a significant extension of the life of the property.

Works to existing properties which fail to meet the above criteria are charged to the Statement of Comprehensive Income.

The major components are deemed to be Land, Structure, Kitchen, Shower and Bathroom, Windows & Doors, Heating, Lift, Fire Alarm, Warden Call, Communal Lighting and Wiring. Each component has a substantially different economic life and is depreciated over this individual life. Depreciation rates are shown below.

#### SALE OF HOUSING PROPERTIES

Properties are disposed of under the appropriate legislation and guidance. All costs and grants relating to the share of property sold are removed from the financial statements at the date of sale.

#### HOUSING ASSOCIATION GRANT

Housing Association Grant (HAG) is payable by the Scottish Government, City of Edinburgh Council and Glasgow City Council. Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met, and the grants will be received. Where costs are not funded by HAG, the residual finance is sought from other sources or is funded internally.

HAG received for housing properties is recognised in income over the useful economic life of the structure of the asset and, where applicable, the individual components of the structure (excluding land) on a pro-rata basis under the accruals model.

On disposal of an asset for which HAG was received, if there is no obligation to repay the grant, then any unamortised grant remaining is derecognised as a liability and recognised as income. Where there is a requirement to repay a grant the liability is included in the Statement of Financial Position.

Grants received from non-government sources are recognised using the performance model. Grants are recognised as income when the associated performance conditions are met.

#### DEPRECIATION

#### (i) Intangible assets:

Amortisation is charged on a straight-line basis over its estimated useful life as follows:

ICT Software

3 years

#### (ii) Housing properties:

Depreciation is charged on a straight-line basis over the expected economic useful lives of each major component that makes up the housing property as follows:

Structure 50 years Kitchen 18 - 20 years Shower & Bathroom 15 - 30 years Windows & Doors 25 years Heating 10 - 20 years Lift 25 years Fire Alarm 15 years Warden Call 10 years Communal Lighting 15 years Wiring 40 years Land is not depreciated

An assessment is made at each reporting date of whether there are indications that a fixed asset (including housing properties) may be impaired or that an impairment loss previously recognised has fully or partially reversed. If such indications exist, Bield estimates the recoverable amount of the asset.

Shortfalls between the carrying value of fixed assets and their recoverable amounts, being the higher of fair value less costs to sell and value-in-use of the asset based on its service potential, are recognised as impairment losses in operating costs in the Statement of Comprehensive Income.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Reversals of impairment losses are recognised as income. On reversal of an impairment loss, the depreciation or amortisation is adjusted to allocate the asset's revised carrying amount (less any residual value) over its remaining useful life.

#### (iii) Other fixed assets:

Tangible fixed assets are initially measured at cost, net of depreciation and any impairment losses. Depreciation is charged on a straight-line basis as follows:

Office Premises 50 years
Office Fixtures & Fittings 10 years
Furniture & ICT Equipment 3 - 4 years
Motor Vehicles 5 years
Community Alarm Units 5 years

The office premises are held under a cost model with no revaluation. Expenditure less than £1,000 is not capitalised. Any costs related to the employment of staff specifically to manage ICT capital projects are capitalised.

#### STOCK

Stock of housing properties is stated at the lower of cost and net realisable value and is recognised under current assets.

#### SHARED OWNERSHIP

Shared ownership properties are split proportionally between fixed assets and current assets based on the element relating to expected first tranche sales. Proceeds from first tranche disposals of shared ownership properties are accounted for in the Statement of Comprehensive Income of the period in which the disposal occurs and are recognised as Turnover. The cost of disposal of first tranche disposals is included within Operating Costs. The cost of sales is calculated on a square footage basis of each property. The first tranche element of any unsold properties is shown as a current asset within stock.

#### RESTRICTED RESERVES

A restricted reserve is held where funds are subject to conditions specified by a third party. Bield holds one restricted reserve in relation to donations received and where the use of those funds is limited to a specific purpose. Further restricted reserves will be created as required. Further explanation of the reserves held is given on page 15.

#### RETIREMENT BENEFITS

Bield participates in two industry wide, multi-employer defined benefit pension schemes, the Social Housing Pension Scheme (SHPS) and the Growth Plan, and a defined contribution scheme. For the defined contribution scheme the amount charged to income and expenditure is the contributions payable in the year. Differences between contributions payable in the year and contributions actually paid are shown as either accruals or prepayments.

For the SHPS scheme the scheme assets are measured at fair value. Scheme liabilities are measured on an actuarial basis using the projected unit credit method and are discounted at appropriate high-quality corporate bond rates.

Actuarial gains and losses arising from experience adjustments and changes in actuarial assumptions are charged or credited to other comprehensive income. These amounts together with the return on plan assets, less amounts included in net interest, are disclosed as a remeasurement of net defined benefit liability.

The cost of the defined benefit plan, recognised in the Statement of Comprehensive Income (SoCI) as employee costs, except where included in the cost of an asset, comprises:

- (a) the increase in pension benefit liability arising from employee service during the period; and
- (b) the cost of plan introductions, benefit changes, curtailments and settlements.

The net interest cost is calculated by applying the discount rate to the net balance of the defined benefit obligation and the fair value of plan assets. This cost is recognised in the SoCI as 'Interest and financing costs'.

For the Growth Plan, current service contributions are recognised in income and expenditure in the period to which they relate as there is insufficient information available to use defined benefit accounting. A liability is recognised for contributions arising from an agreement with the multi-employer plan that determines how the RSL will fund a deficit. This is included within provisions for pensions liability in the financial statements.

#### FINANCIAL INSTRUMENTS

Bield has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102, in full, to all of its financial instruments.

Financial assets and financial liabilities are recognised when Bield becomes a party to the contractual provisions of the instrument and are offset only when Bield currently has a legally enforceable right to set off the recognised amounts and intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

#### Financial assets

Debtors which are receivable within one year and which do not constitute a financing transaction are initially measured at the transaction price. Trade debtors are subsequently measured at amortised cost, being the transaction price less any amounts settled and any impairment losses.

Where the arrangement with a trade debtor constitutes a financing transaction, the debtor is initially and subsequently measured at the present value of future payments discounted at a market rate of interest for a similar debt instrument.

A provision for impairment of debtors is established when there is objective evidence that the amounts due will not be collected according to the original terms of the contract. Impairment losses are recognised in income and expenditure as the excess of the carrying value of the trade debtor over the present value of the future cash flows discounted using the original effective interest rate. Subsequent reversals of an impairment loss that objectively relate to an event occurring after the impairment loss was recognised, are recognised immediately in the Statement of Comprehensive Income.

#### **Service Equalisation Accounts**

Bield operates a service equalisation account for communal and domestic energy charge to tenants. This policy ensures that any under or over charges during the year is transferred to the account and will inform future years energy charges so that tenants only pay for the cost of the energy in their development.

#### Financial liabilities

#### Trade creditors

Trade creditors payable within one year that do not constitute a financing transaction are initially measured at the transaction price and subsequently measured at amortised cost, being the transaction price less any amounts settled.

Where the arrangement with a trade creditor constitutes a financing transaction, the creditor is initially and subsequently measured at the present value of future payments discounted at a market rate of interest for a similar instrument.

#### Borrowings

Borrowings are initially recognised at the transaction price, including transaction costs, and subsequently measured at amortised cost using the effective interest method. Interest expense is recognised on the basis of the effective interest method and is included in interest payable and other similar charges. Borrowings with no rate of interest are regarded as concessionary loans and are measured at the amount payable or receivable.

#### Derecognition of financial assets and liabilities

A financial asset is derecognised only when the contractual rights to cash flows expire or are settled, or substantially all the risks and rewards of ownership are transferred to another party, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirely to an unrelated third party. A financial liability (or part thereof) is derecognised when the obligation specified in the contract is discharged, cancelled or expires.

#### VALUE ADDED TAX

Bield is VAT registered, however a large proportion of income, namely rents, is exempt for VAT purposes therefore giving rise to a Partial Exemption calculation. Consequently, little VAT paid is recoverable and expenditure is therefore shown inclusive of VAT. Any VAT recovered is offset against operating costs.

#### INVESTMENTS

Investment income is recognised when due and receivable. Investments are stated at fair value which is the quoted bid price of trade investments quoted on a recognised stock exchange. All gains or losses on valuation are reflected through the Statement of Comprehensive Income.

#### **OPERATING LEASE RENTALS**

Operating lease rentals are charged on a straight-line basis over the term of the lease.

#### **DEPOSITS AND LIQUID RESOURCES**

Cash comprises cash in hand and deposits repayable on demand less overdrafts repayable on demand. Liquid resources are current asset investments that are disposable without curtailing or disrupting the business and are readily convertible into known amounts of cash at or close to their carrying value.

#### **PROVISIONS**

Provisions are recognised when Bield has an obligation at the reporting date as a result of a past event which it is probable will result in the transfer of economic benefits and that obligation can be estimated reliably.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pretax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised within interest payable and similar charges.

#### **TERMINATION BENEFITS**

Termination benefits are recognised in the financial statements when the relevant employees have been informed and an unavoidable obligation has been created. Amounts that have not been paid out at the yearend date are recognised as accruals.

Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

2. PARTICULARS OF TURNOVER, OPERATING COSTS AND OPERATING SURPLUS OR DEFICIT

		Turnover	Operating Costs	Gain/Loss	2025 Operating Surplus/(Deficit)	2024 Operating Surplus/(Deficit)
	Notes	£'000	£'000	£'000	£'000	£′000
Affordable letting						
activities	3	43,085	(42,019)		1,066	(286)
Other activities	4	7,198	(6,216)		982	1,462
		50,283	(48,236)		2,048	1,176
Gain on sale of Fixed						
assets	9		-	(229)	(229)	(55)
Total 2024/25		50,283	(48,236)	(229)	1,819	1,121
Total for previous reporting period 2023/24	-	48,195	(47,019)	(55)	1,121	

Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

3. PARTICULARS OF TURNOVER, OPERATING COSTS AND OPERATING SURPLUS OR DEFICIT FROM AFFORDABLE LETTING ACTIVITIES

	General Needs	Supported Social	Shared		
	Social	Housing	Ownership	Total	Total
	Housing	Accommodation	Housing	2025	2024
	£'000	£'000	£'000	£'000	£'000
Rent receivable net of service charges	873	26,273	385	27,531	26,142
Service charges	71	13,626	267	13,964	13,109
Gross income from rents and service charges	944	39,899	652	41,495	39,251
Less voids	(15)	(1,491)	(22)	(1,528)	(1,460)
Net income from rents and service charges	929	38,408	630	39,967	37,791
Grants released from deferred income	-	2,917	10	2,927	2,937
Revenue grants from Scottish Ministers		191	-	191	343
Total turnover from affordable letting activities	929	41,516	640	43,085	41,071
Management and maintenance administration					
costs	(235)	(8,092)	(267)	(8,594)	(8,120)
Service costs	(482)	(16,569)	(546)	(17,597)	(16,947)
Planned and cyclical maintenance including major repairs costs	(65)	(2,245)	(74)	(2,384)	(3,602)
Reactive maintenance costs	(174)	(5,985)	(197)	(6,356)	(5,931)
Bad debts - rents and service charges	(11)	(395)	(13)	(419)	(196)
Depreciation of affordable let properties	(183)	(6,279)	(207)	(6,669)	(6,561)
Operating Costs for affordable letting activities	(1,150)	(39,565)	(1,304)	(42,019)	(41,357)
Operating surplus or deficit for affordable letting activities	(221)	1,951	(664)	1,066	(286)
Operating surplus or deficit for affordable letting activities for previous reporting period	(213)	507	(580)	(286)	

Bield Housing and Care – Financial Statements 2024/25
NOTES TO THE FINANCIAL STATEMENTS
For the year ended 31 March 2025

# 4. PARTICULARS OF TURNOVER, OPERATING COSTS AND OPERATING SURPLUS OR DEFICIT FROM OTHER ACTIVITIES

								2024/25	2023/24
	Grants								Operating
	From	Other	Supporting			Operating	Other	Operating	surplus or
	Scottish	revenue	eldoed	Other	Total	costs	Operating	surplus or	deficit for
	Ministers	grants	income	income	turnover	bad debts	costs	deficit	prior period
	£,000	€,000	€,000	€,000	€,000	€,000	€,000	£,000	£,000
Care activities (excluding Care Homes)	1	3,635	ı	199	4,296	in .	(3,823)	473	692
Contracted out services undertaken for other organisations	•		•	641	641	•	(416)	225	36
Community alarm, letting of communal facilities	,	'	•	1,847	1,847		(1,874)	(27)	168
Business development activities	•	•	ı	13	13	•	•	13	223
First tranche shared ownership sales	•	•	1	401	401	•	(103)	298	566
Total from other activities		3,635		3,563	7,198		(6,216)	982	1,462
Total from other activities for the previous reporting period 2023/24		3,369	1	3,755	7,124		(5,662)	1,462	

The Accounting Determination includes additional information lines to that shown in notes 3 and 4 above. The Board does not feel that any additional information is required with regard to these notes.

#### Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

5	UNITS UNDER DEVELOPMENT AND IN MANAGEMENT		
		Unit	S
		In Manag	ement
		2025	2024
		Units	Units
	General Needs Housing	128	127
	constant troubling		
	Supported Housing:		
	Sheltered/Very Sheltered/Amenity/Retirement	4,264	4,249
	Sherce ear very sherce ear xine meney rectirement	4,204	4,243
		4.202	4.276
		4,392	4,376
	Shared ownership	145	146
	Private housing under management:		
	Wholly owned	97	57
	Agency & Resident Staff	37	37
		134	94
		· · · · · · · · · · · · · · · · · · ·	:
	Total units under development and in management	4,671	4,616
6	INTEREST RECEIVABLE AND SIMILAR INCOME	2025	2024
		£'000	£'000
	Interest on bank deposits	217	303
	Income from listed investments	274	66
		491	369
7	INTEREST PAYABLE AND SIMILAR CHARGES		
		2025	2026
		2025	2024
	Interest adding on	£′000	£′000
	Interest arising on:	242	240
	Net interest expense on defined benefit pension	342	340
		242	
		342_	340

# Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

8	OPERATING SURPLUS OR DEFICIT		
		2025	2024
		£'000	£'000
	Operating surplus is stated after charging:		
	Depreciation of housing properties	6,669	6,561
	Amortisation of intangible fixed assets	-	8
	Depreciation of other tangible fixed assets	615	570
	Operating lease rentals	11	13
	Fees payable to RSM UK Audit LLP and its associates in respect of both audit and non-audit services are as follows:		
	both addit and non-addit services are as follows:	2025	2024
		£′000	2024
	Audit consists statutom andit of the Accepiation		£'000
	Audit services - statutory audit of the Association	31	28
		31	28
9	SURPLUS OR DEFICIT ON DISPOSAL OF FIXED ASSETS		
		2025	2024
		£'000	£'000
	Other Assets: gain on sale		
	Housing Properties: sale proceeds	3,026	_
	Less: Net Book Value of Fixed Assets	(158)	-
		2,868	-
	Less: Capital Grant recycled (note 17)	(187)	-
	Gain or on disposal on disposal of Fixed Assets (non-operating)	2,681	
	Disposal of Property Components	(229)	(55)
	Housing Properties: (Loss)/Surplus on disposal	2,452	(55)
		2,452	(55)

The components disposal arose due to the earlier than scheduled replacement of some items.

# Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

10	EMPLOYEES		
		2025	2024
		No.	No.
	The average monthly number of full time equivalent persons employed by the Association (including Directors) during the year was:		
	Office and management/Administration	159	144
	Scheme based staff	328	323
		487	467
		2025	2024
		£'000	£'000
	Staff costs for the above persons:		
	Wages and salaries	15,848	14,496
	Social security costs	1,258	1,090
	Pension costs	783	684
	Agency staff	1,198	756
	Redundancy payments		36
		19,087	17,062

Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

#### 10 EMPLOYEES (continued)

The Directors (Key Management Personnel) are defined as the members of the Board, the Chief Executive and any other member of the Executive Management Team. No emoluments were paid to any member of the Board during the year except the Chair of the Board as outlined below.

The number of Directors who received emoluments (excluding employers' pension contributions) in excess of £60,000 during the reporting period fell within the following bands:

### RESTANCE CONTINUES OF THE ABOVE Directors (excluding pension contributions and including benefits in kind)  #### RESTANCE CONTINUES OF THE ABOVE Directors  ###################################		2025 No.	2024 No.
### State   ### St		-	-
### Supplemental S	·	-	-
£110,001 - £120,000 £120,001 - £130,000  1 1 5 4  2025 2024 £'000  Aggregate emoluments for the above Directors (excluding pension contributions and including benefits in kind)  Aggregate pension contributions in relation to the above Directors  28 22  Aggregate benefits in kind in relation to the above Directors		3	2
E120,001 - £130,000  1 1 5 4  2025 2024 £'000 £'000  Aggregate emoluments for the above Directors (excluding pension contributions and including benefits in kind)  5 9 394  Aggregate pension contributions in relation to the above Directors  28 22  Aggregate benefits in kind in relation to the above Directors		-	1
Aggregate emoluments for the above Directors (excluding pension contributions and including benefits in kind)  Aggregate pension contributions in relation to the above Directors  2025 2024 £'000 £'000  Aggregate pension contributions in relation to the above Directors  28 22  Aggregate benefits in kind in relation to the above Directors		1	
Aggregate emoluments for the above Directors (excluding pension contributions and including benefits in kind)  Aggregate pension contributions in relation to the above Directors  22025 2024 £'000 £'000  539 394  Aggregate pension contributions in relation to the above Directors  28 22  Aggregate benefits in kind in relation to the above Directors	£120,001 - £130,000	1	1
Aggregate emoluments for the above Directors (excluding pension contributions and including benefits in kind)  Aggregate emoluments for the above Directors (excluding pension contributions and including benefits in kind)  539 394  Aggregate pension contributions in relation to the above Directors  28 22  Aggregate benefits in kind in relation to the above Directors			4
Aggregate emoluments for the above Directors (excluding pension contributions and including benefits in kind)  539 394  Aggregate pension contributions in relation to the above Directors  28 22  Aggregate benefits in kind in relation to the above Directors		2025	2024
Aggregate pension contributions in relation to the above Directors  Aggregate benefits in kind in relation to the above Directors		£'000	£'000
Aggregate pension contributions in relation to the above Directors  28 22  Aggregate benefits in kind in relation to the above Directors			
Aggregate benefits in kind in relation to the above Directors	in kind)	539	394
Aggregate benefits in kind in relation to the above Directors			
	Aggregate pension contributions in relation to the above Directors	28	22
The emoluments for the Chief Executive (excluding pension contributions) 130 127	Aggregate benefits in kind in relation to the above Directors	-	-
The emoluments for the Chief Executive (excluding pension contributions) 130 127			
	The emoluments for the Chief Executive (excluding pension contributions)	130	127
The pension contributions for the Chief Executive 5 7	The pension contributions for the Chief Executive	5	7
Total emoluments for the Chief Executive 135 134	Total emoluments for the Chief Executive	135	134

Total expenses reimbursed to Directors and to Board members in so far not chargeable to Income Tax were £3,287(2024-£3,397).

No loans were made to Board members, officers or employees during the year.

#### Chair of Board Fees

The chair of Board appointed with effect from 01 September 2023 is in receipt of fees for work carried out.

This work is at a rate of £333.30 per day (subject to PAYE/NIC)

Total Fees Claim 2024/25 £9,499

The number of Board members who received emoluments in the year fell within the following bands:

	,	
£0,000 - £5,000	-	1
£5,001 - £9,999	1	-
Total Gross Payment to Chair of Board (£'000)	9	5

2024/25

2023/24

Emolument paid to Key Management Personnel due to loss of Office in the year was £42k (2023/2024 nil)

# Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS

### For the year ended 31 March 2025

11.A	INTANGIBLE FIXED	ASSETS

	Software £'000
Cost	
1 April 2024	618
Additions	-
Disposals	(99)
31 March 2025	519
Amortisation and impairment	
1 April 2024	(315)
Amortisation charged in year	-
Released on disposal	
31 March 2025	(315)
Net book value	
31 March 2025	204
31 March 2024	303

### Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

#### 11.B TANGIBLE FIXED ASSETS - HOUSING PROPERTIES

Cost 1 April 2024 Additions Works to existing properties Disposals Transfers to properties for letting	Social housing properties held for letting £'000 247,382 6,147 7,352 (2,203) 211	Housing properties for letting under construction £'000	Completed shared ownership housing properties £'000	Shared ownership housing properties under construction £'000	Total housing properties £'000 251,295 6,147 8,979 (2,248)
31 March 2025	258,889	1,599	3,685		264,173
Depreciation and impairment 1 April 2024 Depreciation charged in year Impairment charged in year Released on disposal 31 March 2024	(136,305) (6,588) - 1,861 (141,032)	- - - -	(1,116) (81) - - - (1,197)	- - - -	(137,421) (6,669) - 1,861 (142,229)
Net book value					
31 March 2025	117,857	1,599	2,488	_	121,944
31 March 2024  EXPENDITURE ON WORKS TO EXISTING PROPERTIES	111,077	237	2,560	-	113,874
			2025 £'000		2024 £'000
Replacement component spend capitalised Amounts charged to statement of com	prehensive inc	come	7,352 2,385		6,677 3,602
Total major repairs spend			9,737		10,279

Bield considers each development to be a separate cash generating unit when assessing for impairment, in accordance with SORP 2018.

Land with a value of £8.3m is included in the cost note above (£8.3m in 2024)

# Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

#### 11.C TANGIBLE FIXED ASSETS - OTHER

	Freehold	Computers Community alarms and	Furniture fixtures and	Motor	
	property	office equipment	fittings	vehicles	Total
	£'000	£'000	£'000	£'000	£'000
Cost					
1 April 2024	6,725	6,695	468	60	13,948
Additions	2	531	35	60	628
31 March 2025	6,727	7,226	503	120	14,576
Depreciation and impairment					
1 April 2024	(2,197)	(5,658)	(390)	(60)	(8,305)
Depreciation charged in year	(131)	(428)	(56)		(615)
31 March 2025	(2,328)	(6,086)	(446)	(60)	(8,920)
Net book value					
31 March 2025	4,399	1,140	57	60	5,656
31 March 2024	4,528	1,037	78		5,643

### Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

12	PROPERTIES FOR SALE		
		2025	2024
		£′000	£'000
	Shared ownership properties	101	_
	Buy back of property in the year	-	101
	Disposal of properties held for sale	(101)	-
	Transferred to Social Rent	-	_
	Completed properties	<u> </u>	101
13	DEBTORS		
		2025	2024
		£'000	£'000
	Amounts falling due within one year:		
	Rent and service charges receivable	2,590	2,326
	Less: provision for bad and doubtful debts	(771)	(490)
		1,819	1,836
	Other debtors	1,158	2,405
	Prepayments and accrued income	1,022	689
	Other taxation and social security costs	8	6
		4,007	4,936
14	CURRENT ASSET INVESTMENTS		
		2025	2024
		£'000	£'000
	Valuation at 1 April 2024	5,573	5,949
	Additions in year	13,008	5,500
	Disposals in year	(13,736)	(5,920)
	Unrealised gain/(loss)	7	44
	Movement in year	(721)	(376)
	Valuation at 31 March 2025	4,852	5,573

The Association recognised a total loss of £721k (2024: £376k loss) in the Statement of Comprehensive Income in the period; consisting of an unrealised gain of £7k (2024: £44k loss) netted off by a realised loss of £728k (2024: £420k loss).

# Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

#### 15 CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	9,891	9,539
Accruals and deferred income	1,468	1,352
Other creditors	535	1,475
Other taxation and social security costs	331	279
Trade creditors	3,372	2,404
Deferred capital grants (note 17)	2,927	2,937
Other grants received in advance	14	16
Rent and service charges received in advance	1,044	876
Debt (note 18)	200	200
	2025 £'000	2024 £'000
	2025	2024

### Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

#### 16 CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

		2025 £′000	2024 £'000
Loa	ans (note 18)	-	-
De	ferred capital grant (note 17)	51,516	50,469
		51,516	50,469
17 DE	FERRED CAPITAL GRANT		
		2025	2024
		£′000	£′000
As	at 1 April 2024	53,406	56,342
Gra	ant received in the year	3,777	-
Cap	pital grant abated	187	-
Cap	pital grant released	(2,927)	(2,937)
As	at 31 March 2024	54,443	53,405
Am	nounts to be released within one year	2,927	2,937
Am	nounts to be released in more than one year	51,516	50,469
		54,443	53,406
18 DE	BT ANALYSIS - BORROWINGS		
		2025	2024
Rai	ing Loans falling due:	£'000	£'000
	thin one year	200	200
	er more than one year	200	200
310	inore than one year	200	200
Bas	sed on the lender's earliest repayment date, borrowings are repayable as follows	:	
	e within one year	200	200
	e in one year or more but less than two years		-
	e between two and five years	-	-
Due	e in more than five years	200	200
		200	200
Bar	nk loans:		
Fixe	ed Rate	200	200
		200	200

There are no properties secured against the loans (2024 £nil).

Note that remaining loans of £200k are unsecured; have no interest payable on them; and are repayable in the second Quarter of 2025/26.

Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

#### 19 PROVISIONS FOR PENSION LIABILITY - GROWTH PLAN

	2024/25
	Growth
	Plan
	£'000
1 April 2024	3
Unwinding of the discount factor	-
Deficit contribution paid	(3)
Remeasurements - impact of any change in assumptions	-
Remeasurements - amendments to the contribution schedule	8
31 March 2025	8

The provision represents the net present value of the commitment to the multi-employer pension schemes in respect of past service deficits. See Note 25 Retirement Benefits for further information.

#### 20 SHARE CAPITAL

Each member of Bield holds one share of £1 in Bield. These shares carry no rights to dividend or distributions on a winding up. When a shareholder ceases to be a member, that person's share is cancelled and the amount paid thereon becomes the property of Bield. Each member has a right to vote at members' meetings.

	2024	2024
	Number	Number
Number of members		
1 April 2024	87	84
Joined during the year	2	3
Left during year	-	-
31 March 2025	89	87

### Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

21	RECONCILIATION OF SURPLUS TO NET CASH GENERATED
	FROM /(USED IN) OPERATIONS

	2025	2024
	£'000	£'000
Surplus/(Deficit) for the year	4,655	1,194
Adjustments for non-cash and non-operating items:		
Depreciation and amortisation of tangible and intangible fixed assets	7,284	7,139
Amounts released from deferred capital grant	(2,927)	(2,937)
Transfers from reserves in the year	(1)	(2)
Defined benefit pension schemes	(1,886)	(1,807)
Increase / (decrease) in provisions	5	(4)
Unwinding of discount factor on pension provision	0	0
(Gain) / Loss on disposal of other fixed assets		
(Gain) / Loss on disposal of tangible fixed assets	(2,452)	55
Net proceeds of disposal of shared ownership properties	(300)	(530)
Purchase of current asset investments		-
(Gain) / Loss on current asset investments	(7)	(44)
Interest receivable	(491)	(369)
Interest payable	342	340
Operating cash flows before movements in working capital	4,222	3,035
Movement in properties held for sale	-	-
Decrease/(Increase) in trade and other debtors	929	(839)
Increase in trade and other creditors	361	944
Cash generated from operations	5,512	3,140

#### 22 CAPITAL COMMITMENTS AND OTHER CONTRACTUAL OBLIGATIONS

	£′000	2024 £'000
Capital expenditure approved but not contracted for in the financial statements	978	11,344
Capital expenditure contracted for but not provided in the financial statements Capital commitments for 2025 onwards will be funded by cash reserves and other sources. We are in discussion with Unity bank for a loan to support future capital spend.	457	<u>-</u> ,

#### 23 COMMITMENTS UNDER OPERATING LEASES

The total future minimum payments under non-cancellable operating leases are as follows:

	2025	2024
	£'000	£'000
Amounts due:		
Within one year	-	5
Between one and five years		-
		5

Bield Housing and Care – Financial Statements 2023/24 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

#### 24. Retirement Benefits - SHPS Scheme

The company participates in the Social Housing Pension Scheme (the Scheme), a multi-employer scheme which provides benefits to some 500 non-associated employers. The Scheme is a defined benefit scheme in the UK.

The scheme is subject to the funding legislation outlined in the Pensions Act 2004 which came into force on 30 December 2005. This, together with documents issued by the Pensions Regulator and Technical Actuarial Standards issued by the Financial Reporting Council, set out the framework for funding defined benefit occupational pension schemes in the UK.

The last triennial valuation of the scheme for funding purposes was carried out as at 30 September 2023. This valuation revealed a deficit of £694m. A Recovery Plan has been put in place with the aim of removing this deficit by 31 March 2028.

The scheme is classified as a 'last-man standing arrangement'. Therefore, Bield is potentially liable for other participating employers' obligations if those employers are unable to meet their share of the scheme deficit following withdrawal from the scheme. Participating employers are legally required to meet their share of the scheme deficit on an annuity purchase basis on withdrawal from the scheme.

Under the defined benefit pension accounting approach, the SHPS net deficit was £7,936k as at 31 March 2024 and at 31 March 2025 is now £5,975k.

FAIR VALUE OF PLAN ASSETS, PRESENT VALUE OF DEFINED BENEFIT OBLIGATION, AND DEFINED BENEFIT ASSET (LIABILITY)

	31 March 2025	31 March 2024
	(£000s)	(£000s)
Fair value of plan assets	33,344	34,464
Present value of defined benefit obligation	39,319	42,400
Deficit in plan	(5,975)	(7,936)
Unrecognised surplus	-	-
Defined benefit liability to be recognised	(5,975)	(7,936)

#### RECONCILIATION OF OPENING AND CLOSING BALANCES OF THE DEFINED BENEFIT OBLIGATION

		31 March 2024
	31 March 2025	(6000a)
	(£000s)	(£000s)
Defined benefit obligation at start of period	42,400	43,446
Current service cost		(8)
Expenses	54	53
Interest expense	2,022	2,068
Member contributions		41
Actuarial losses /(gains) due to scheme experience	1,290	(272)
Actuarial (gains)/ losses due to changes in demographic		
assumptions	-	(531
Actuarial (gains)/ losses due to changes in financial		
assumptions	(4,318)	(18
Benefits paid and expenses	(2,129)	(2,415
Defined benefit obligation at end of period	39,319	42,400

Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

#### 24. Retirement Benefits - SHPS Scheme(continued)

# RECONCILIATION OF OPENING AND CLOSING BALANCES OF THE FAIR VALUE OF PLAN ASSETS

	31 March 2025 (£000s)	31 March 2024 (£000s)
Fair value of plan assets at start of period	34,464	35,598
Interest income	1,680	1,728
Experience on plan assets (excluding amounts included in interest income		
- gain /(loss)	(2,611)	(2,340)
Employer contributions	1,940	1,852
Member contributions	-	41
Benefits paid and expenses	(2,129)	(2,415)
Fair value of plan assets at end of period	33,344	34,464

The actual return on plan assets (including any changes in share of assets) over the period from 31 March 2024 to 31 March 2025 was (£931,000).

# DEFINED BENEFIT COSTS RECOGNISED IN STATEMENT OF COMPREHENSIVE INCOME (SOCI)

	31 March 2025 (£000s)	31 March 2024 (£000s)
Current service cost	-	(8)
Expenses	54	53
Net interest expense		
Defined benefit costs recognised in Statement of Comprehensive	342	340
Income (SoCI)	396	385

# DEFINED BENEFIT COSTS RECOGNISED IN OTHER COMPREHENSIVE INCOME (OCI)

	31 March 2025 (£000s)	31 March 2024 (£000s)
Experience on plan assets (excluding amounts included in net interest cost)		
– gain	(2,611)	(2,340)
Experience gains and losses arising on the plan liabilities – (loss)/ gain	* ' '	, , ,
Effects of changes in the demographic assumptions underlying the present	(1,290)	272
value of the defined benefit obligation - gain /(loss)		531
Effects of changes in the financial assumptions underlying the present value	-	551
of the defined benefit obligation – gain/ (loss)	4 219	/40
Total actuarial gains and losses (before restriction due to some of the	4,318	(18)
surplus not being recognisable) – gain/ (loss)	447	V4 555
Effects of changes in the amount of surplus that is not recoverable	417	(1,555)
(excluding amounts included in net interest cost) - gain /(loss)		
Total amount recognised in Other Comprehensive Income – gain/ (loss)	417	(1,555)

Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

### 24. Retirement Benefits - SHPS Scheme(continued)

### **ASSETS**

	31 March 2025	31 March 2024
	(£000s)	(£000s)
Global Equity	3,735	3,435
Absolute Return	-	1,346
Distressed Opportunities	-	1,215
Credit Relative Value	-	1,129
Alternative Risk Premia	-	1,094
Liquid Alternatives	- 6,183	
Emerging Markets Debt	-	446
Risk Sharing	-	2,017
Insurance-Linked Securities	103	178
Property	1,670	1,384
Infrastructure	6	3,481
Private Equity	30	28
Real Assets	3,992	
Private Debt	-	1,356
Opportunistic Illiquid Credit	-	1,347
Private Credit	4,081	
Credit	1,275	
Investment Grade Credit	1,027	
High Yield	-	5
Cash	453	680
Corporate Bond Fund	-	
Liquid Credit	-	
Long Lease Property	10	223
Secure Income	556	1,029
Liability Driven Investment	10,098	14,026
Currency Hedging	53	(14)
Net Current Assets	72	59
Total assets	33,344	34,464

None of the fair values of the assets shown above include any direct investments in the employer's own financial instruments or any property occupied by, or other assets used by, the employer.

# **KEY ASSUMPTIONS**

	31 March 2025	31 March 2024
	% per annum	% per annum
Discount Rate	5.77%	4.89%
Inflation (RPI)	3.11%	3.17%
Inflation (CPI)	2.78%	2.77%
Salary Growth	3.78%	3.77%
Allowance for commutation of pension for cash at retirement	75% of maximum allowance	75% of maximum allowance

The mortality assumptions adopted at 31 March 2025 imply the following life expectancies:

	Life expectancy at age 65
	(Years)
Male retiring in 2025	20.5
Female retiring in 2025	23.0
Male retiring in 2045	21.7
Female retiring in 2045	24.5

Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

25. Retirement Benefits - Growth Plan

SCHEME: TPT Retirement Solutions - The Growth Plan

The company participates in the scheme, a multi-employer scheme which provides benefits to some 521 non-associated participating employers. The scheme is a defined benefit scheme in the UK. It is not possible for the company to obtain sufficient information to enable it to account for the scheme as a defined benefit scheme. Therefore, it accounts for the scheme as a defined contribution scheme.

The scheme is subject to the funding legislation outlined in the Pensions Act 2004 which came into force on 30 December 2005. This, together with documents issued by the Pensions Regulator and Technical Actuarial Standards issued by the Financial Reporting Council, set out the framework for funding defined benefit occupational pension schemes in the UK.

The scheme is classified as a 'last-man standing arrangement'. Therefore, the company is potentially liable for other participating employers' obligations if those employers are unable to meet their share of the scheme deficit following withdrawal from the scheme. Participating employers are legally required to meet their share of the scheme deficit on an annuity purchase basis on withdrawal from the scheme.

A full actuarial valuation for the scheme was carried out at 30 September 2023. This valuation showed assets of £514.9m, liabilities of £531.0m and a deficit of £16.1m. To eliminate this funding shortfall, the Trustee has asked the participating employers to pay additional contributions to the scheme as follows:

#### **Deficit contributions**

From 1 April 2025 to 31 March 2028:	£2,100,000 per annum	(payable monthly)

Unless a concession has been agreed with the Trustee the term to 31 March 2028 applies.

Note that the scheme's previous valuation was carried out with an effective date of 30 September 2020. This valuation showed assets of £800.3m, liabilities of £831.9m and a deficit of £31.6m. To eliminate this funding shortfall, the Trustee asked the participating employers to pay additional contributions to the scheme as follows:

#### **Deficit contributions**

From 1 April 2022 to 31 January 2025:	£3,312,000 per annum	(payable monthly)
<u> </u>		

The recovery plan contributions are allocated to each participating employer in line with their estimated share of the Series 1 and Series 2 scheme liabilities.

Where the scheme is in deficit and where the company has agreed to a deficit funding arrangement the company recognises a liability for this obligation. The amount recognised is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit. The present value is calculated using the discount rate detailed in these disclosures. The unwinding of the discount rate is recognised as a finance cost.

### PRESENT VALUES OF PROVISION

	31 March 2025	31 March 2024	31 March 2023
	(£s)	(£s)	(£s)
Present value of provision	8,381	3,312	7,089

### Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

#### RECONCILIATION OF OPENING AND CLOSING PROVISIONS

	Period Ending 31 March 2025 (£s)	Period Ending 31 March 2024 (£s)
Provision at start of period	3,312	7,089
Unwinding of the discount factor (interest expense)	87	272
Deficit contribution paid	(3,376)	(4,051)
Remeasurements - impact of any change in assumptions	53	2
Remeasurements - amendments to the contribution schedule	8,305	
Provision at end of period	8,381	3,312

#### INCOME AND EXPENDITURE IMPACT

	Period Ending 31 March 2025 (£s)	Period Ending 31 March 2024 (£s)
Interest expense	87	272
Remeasurements – impact of any change in assumptions	53	2
Remeasurements – amendments to the contribution schedule	8,305	
Contributions paid in respect of future service*	*	*
Costs recognised in income and expenditure account	*	*

<sup>\*</sup>includes defined contribution schemes and future service contributions (i.e. excluding any deficit reduction payments) to defined benefit schemes which are treated as defined contribution schemes. To be completed by the company.

#### **ASSUMPTIONS**

	31 March 2025	31 March 2024	31 March 2023
	% per annum	% per annum	% per annum
Rate of discount	4.84	5.31	5.52

The discount rates shown above are the equivalent single discount rates which, when used to discount the future recovery plan contributions due, would give the same results as using a full AA corporate bond yield curve to discount the same recovery plan contributions.

Bield Housing and Care – Financial Statements 2024/25 NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 March 2025

#### 26 CONTINGENT LIABILITIES

At 31 March 2025, the Board was not aware of any contingent liabilities (2024: £nil) with the exception of those referred to in the pension notes 24 and 25 and none has emerged since.

Bield has been notified by The Pensions Trust of the estimated employer debt on withdrawal from the Social Housing Pension Scheme based on the financial position of the Scheme as at 30 September 2024. As of this date the estimated employer debt for Bield was £14,644,169. It has also been notified of the estimated employer debt on withdrawal from the Growth Plan as at 30 September 2024 was £37,562 based on the financial position of the Plan.

In addition, we have been notified by the Trustee of the Scheme that it has performed a review of the changes made to the Scheme's benefits over the years and the result is that there is uncertainty surrounding some of these changes. The Trustee has been advised to seek clarification from the Court on these items. The preparation for the court case is progressing and the court has provided an expected window for the hearing during February 2025, with judgment currently expected in Q2 2025. It is recognised that this could potentially impact the value of Scheme liabilities, but until Court directions are received, it is not possible to calculate the impact of this issue, particularly on an individual employer basis, with any accuracy at this time. No adjustment has been made in these financial statements in respect of this potential issue.

The Board are also aware that the Court of Appeal has upheld the decision the Virgin Media vs NTL Pension Trustees II Limited case. The decision puts into question the validity of any amendments made in respect of the rules of a contracted-out pension scheme between 6 April 1997 and 5 April 2016. The judgment means that some historic amendments affecting s.9(2B) rights could be void if the necessary actuarial confirmation under s.37 of the Pension Schemes Act 1993 was not obtained.

On the 5 June 2025, the Government announced its intention to introduce legislation to give affected pension schemes the ability to retrospectively obtain written confirmation that historical benefit changes met the necessary standards. However, details of the legislation have not been announced. Subject to the entity being able to comply with the legislation and the pension scheme obtaining the required written actuarial confirmation, the Board do not expect the scheme liabilities to change.

#### 27 RELATED PARTY TRANSACTIONS

- (i) During the year two Board members had a tenancy with Bield. All tenancies are Scottish secure tenancies and were granted under Bield's allocations policy, with rent under normal terms. All transactions with Sharing Owners are conducted in accordance with signed legal agreements and comply with the necessary rules and regulations governing the transactions. During the year £16,621 (2024: £7,588) of rent and service charge was receivable from these members. No guarantees have been given or received. No expense has been recognised in the year (2024: £nil) in respect of bad debts from related parties.
- (ii) Bield holds £170,278 (2024: £195,630) in trust for developments relating to owner occupiers.
- (iii) The Chair of the Board appointed with effect from September 2023 is in receipt of a fee for work carried out and the total fees claimed were £9,499 (2024: £4,833)